

Seminario - LO 301 EN

## Agile organisation



**Corso presso: Festo Academy**

Via Enrico Fermi, 36/38, 20057 - Assago (MI)

**Durata: 1g**

**Data:** Per la prossima edizione in programma contattateci.

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**The aspects of structure, change management, process and tools will be addressed effective to start the path of change towards the Lean Agile Organization.**

**Lean process and Lean office tools for management**

### Participants

Managers and professionals of companies who are responsible for organizational units/functions/divisions and manage business processes.

The initiative is very effective for all those who plan to start or are starting programs to review interfunctional processes or more simply who intend to improve the activities of their office/function.

Indispensable for managers and professionals in HR management, organizational development, quality and process improvement.

### Target

- Illustrate the approach to Lean management
- Know how to map, analyze and measure an intangible process and its performance
- Know how to identify the flow of information and value towards the customer
- Redesign processes, activities, information from a Lean perspective

### Topics

- How to map immaterial, intangible processes
- How to describe information processes and value flows in offices
- The measurement of the performance of a process and its characteristic KPIs
- How to identify bottlenecks, waste, duplications
- How to analyze critical areas and non-value added activities
- How to move from current state to future state
- The redesign of an intangible process and the applicable solutions
- Tips for using the Lean office
- Continuous improvement of processes and paperwork
- Organizational behaviors that hinder continuous improvement

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Come raggiungerci

**You will experiment**

The most useful tools for moving "from theory to practice":

- Statistical analysis of processes
- Value mapping and flow
- KPIs to monitor
- Business case